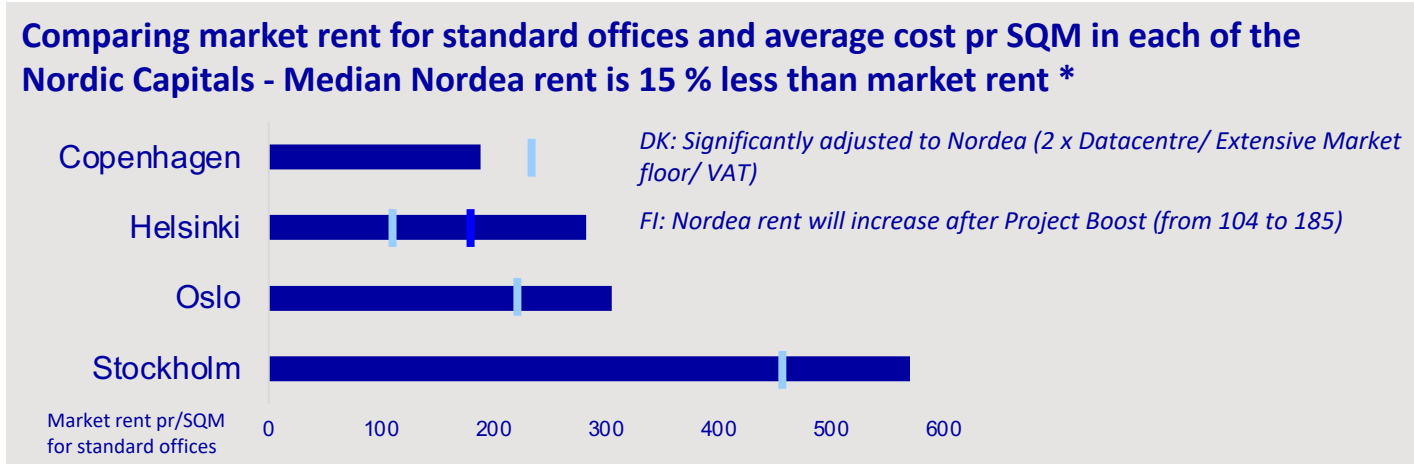
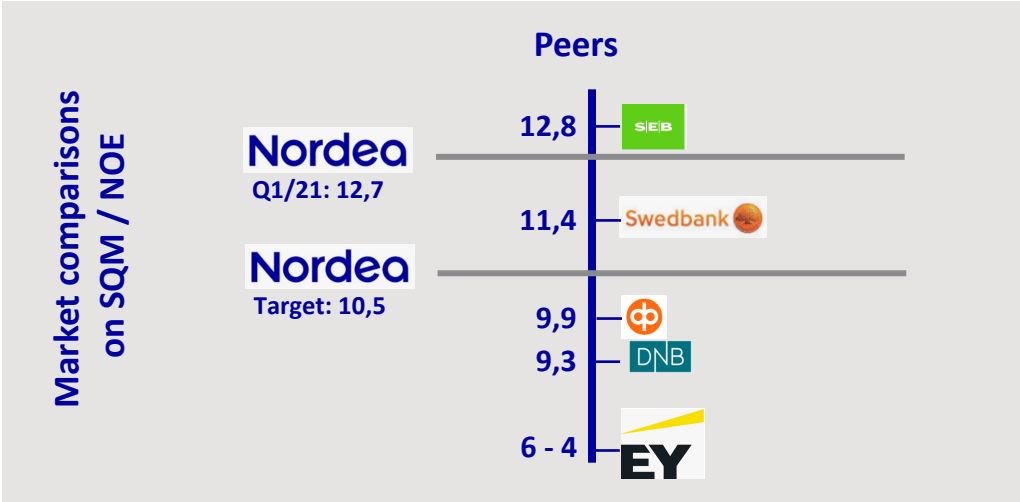


DFM – Data i går. Viden i dag.

Trine Thorn, Global head of Workplace Management and physical security
2. Juni 2023



Utilizing data for insights and decision making – cost and SQM

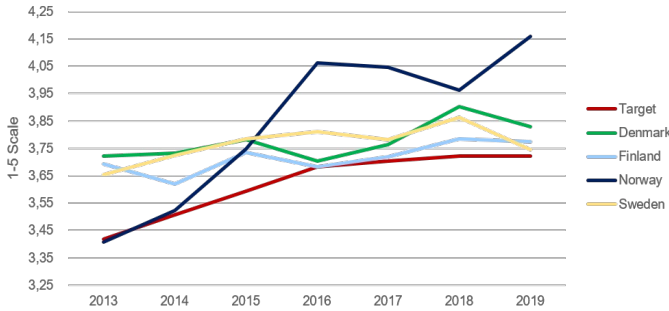


Utilizing data for insights and decision making – services and productivity



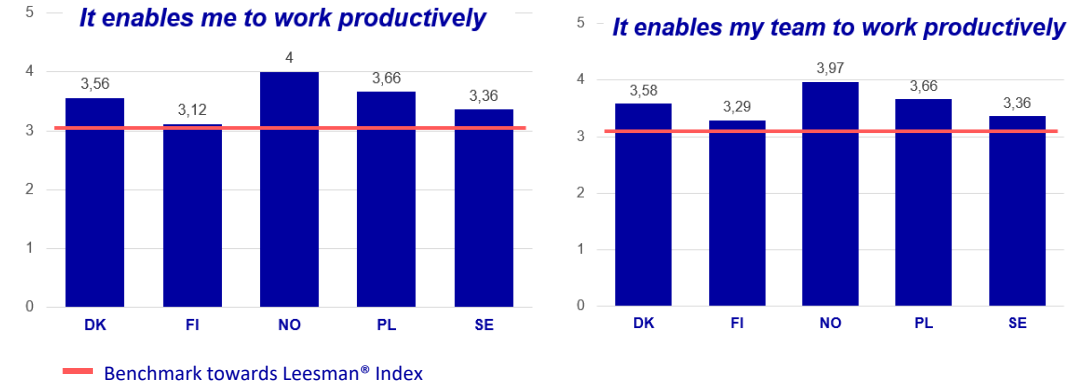
End user satisfaction development at the HQ IFM contract ~ productivity measure for GWM.

Nordea has decided on a level of satisfaction and accordingly aimed to adjust cost level – optimizing cost versus outcome.

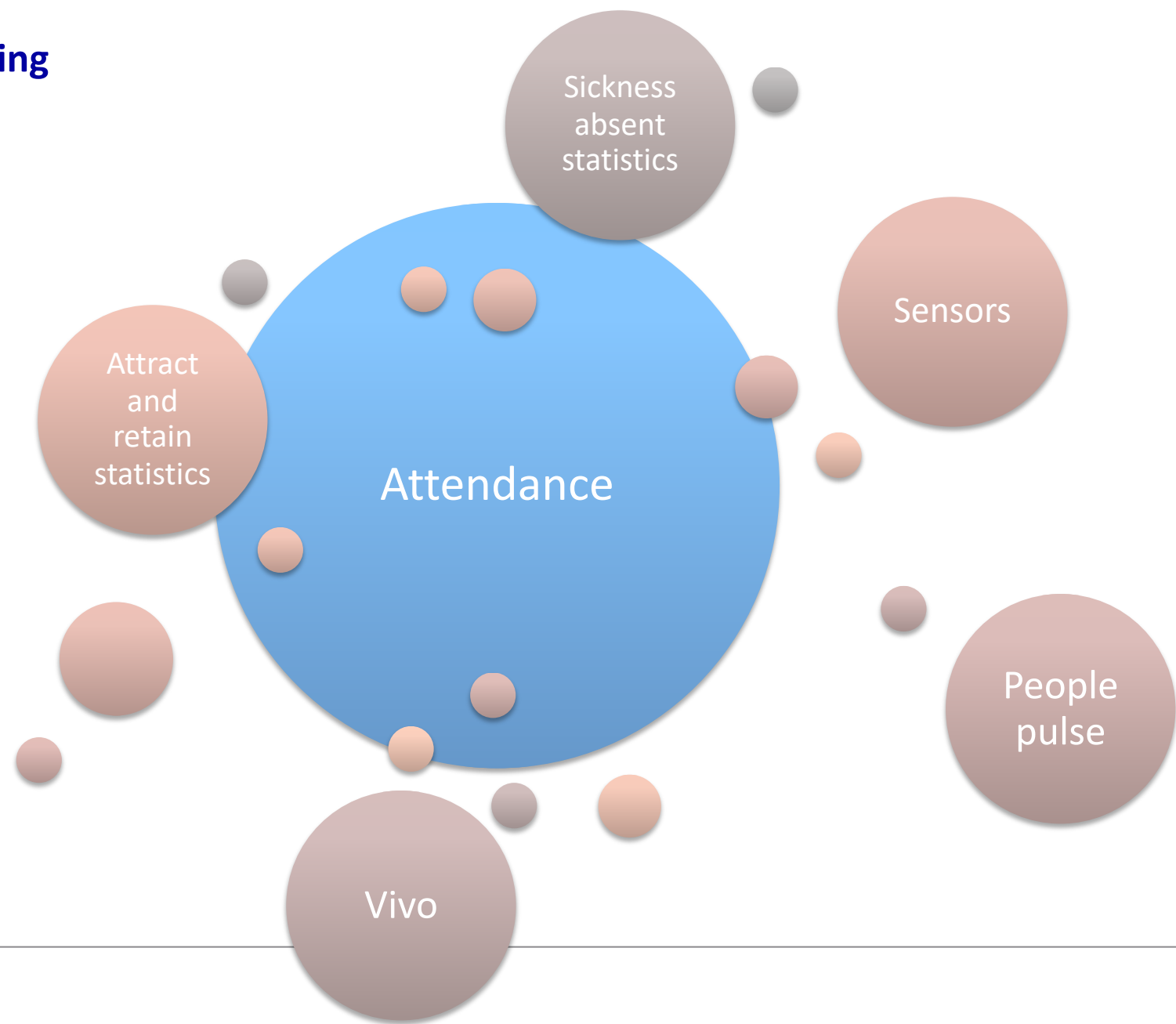


Productivity measure

Productivity measured in terms of End User Satisfaction where the measures relate to how well the end users can perform their tasks – how the workplace enable Nordea’s employees and teams to work productively



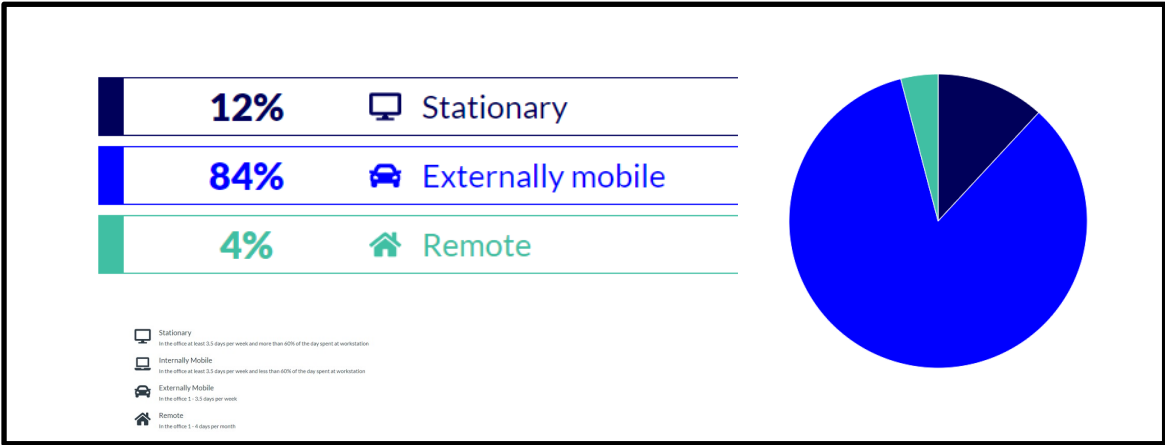
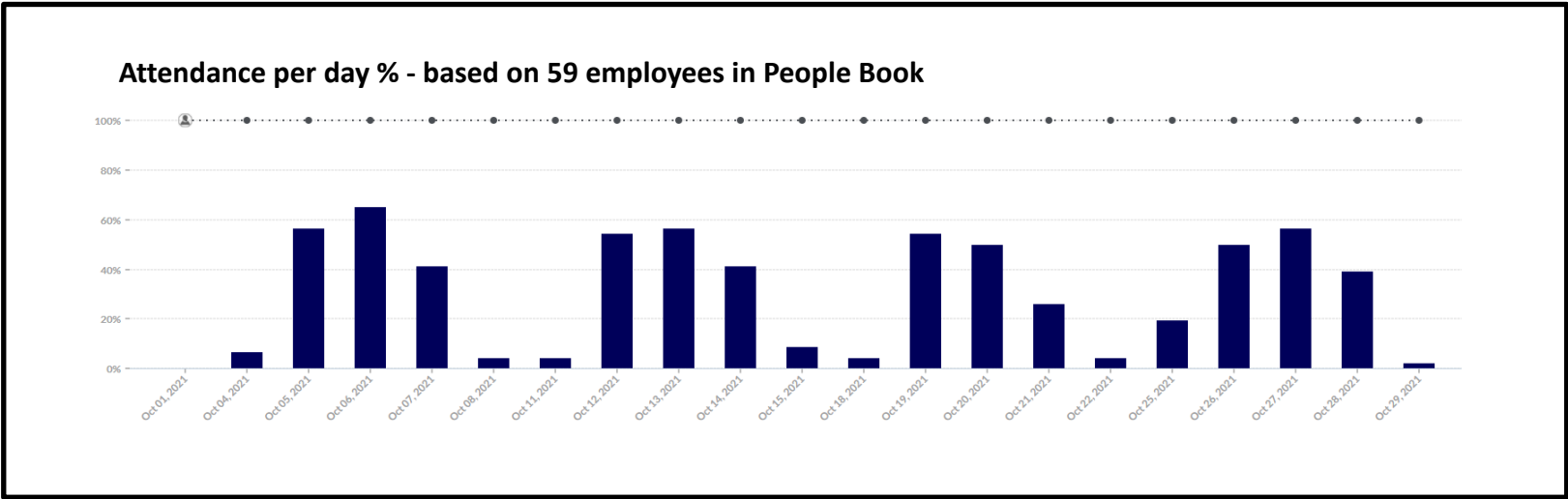
New ways of measuring



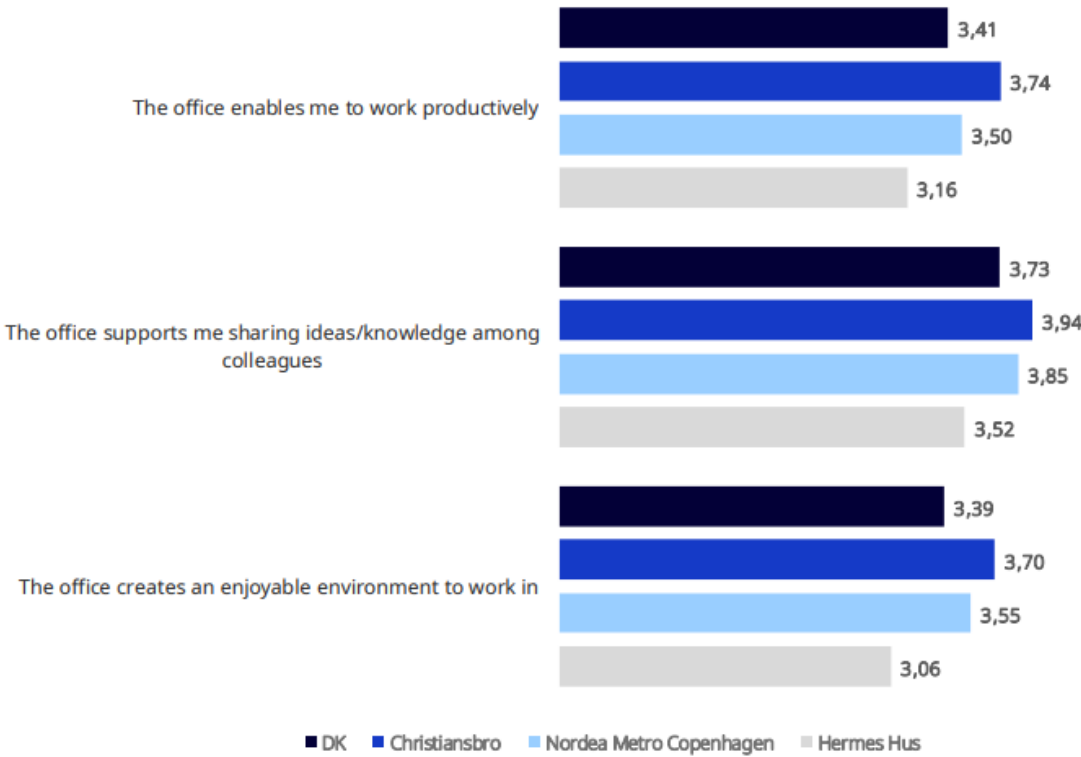
Pilot at Hermes Hus



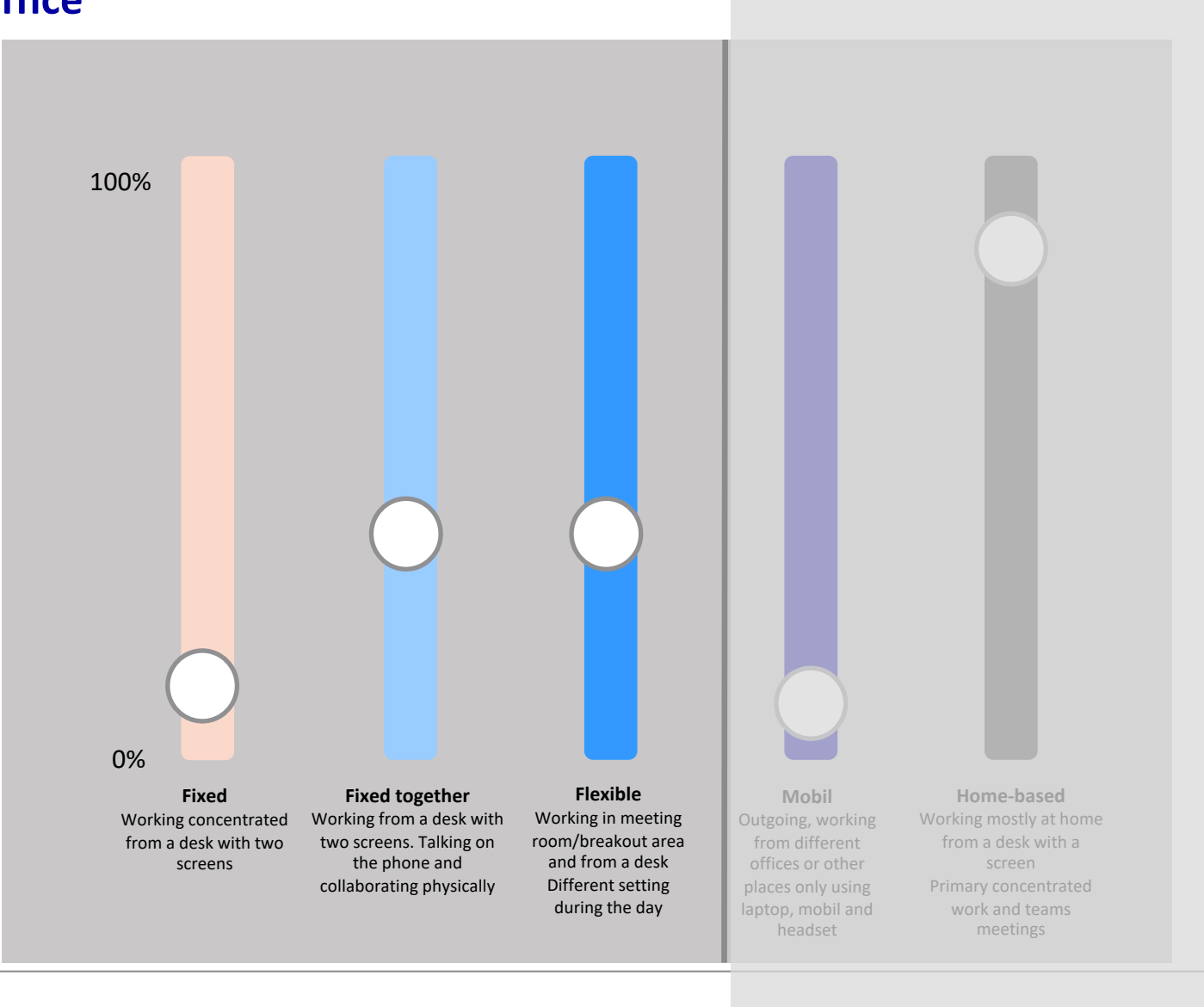
Facts and numbers

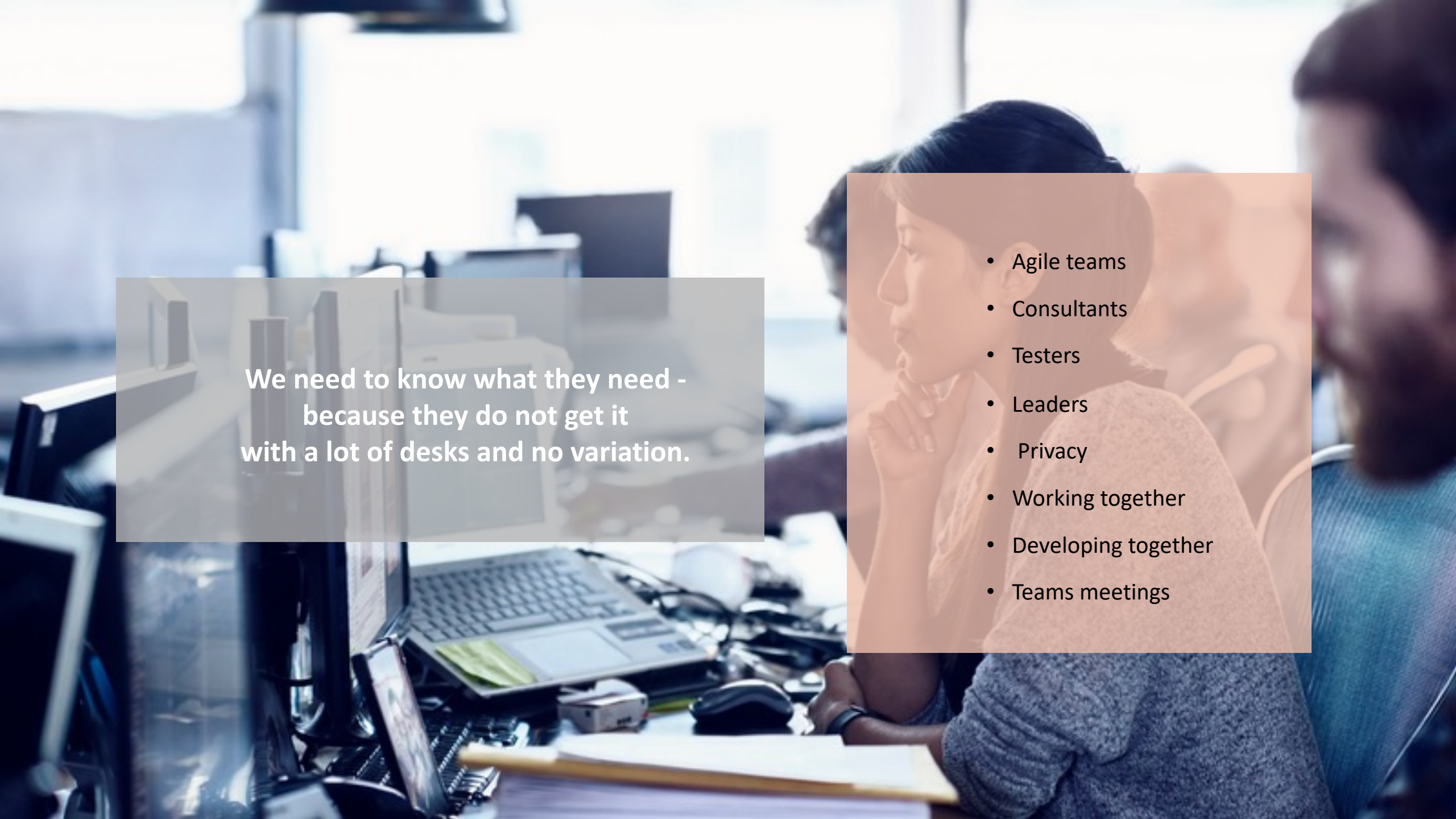


Employee Experience survey



Time spend in the office





We need to know what they need -
because they do not get it
with a lot of desks and no variation.

- Agile teams
- Consultants
- Testers
- Leaders
- Privacy
- Working together
- Developing together
- Teams meetings

KEY NUMBERS

59 = 60 employees

Working from home 2 days / working in the office 3 days per week = Ratio 60% on desks

60 employees x 0,6 = 36 workstations (Ratio 60%)

+ 12 additional workpoints (collaboration areas)

+ 36 meeting room seats

LOUNGE MEETING

An alternative and exciting meeting space, that fosters informality, creativity and new thinking

A meeting can be just as productive in a lounge setting as in a traditional setting - try it!

COLLABORATION

High table(s) for informal collaborative work and spontaneous meetings / team gatherings

Flexible curtains and a cluster of pendants frames the space

Height adjustable chairs on wheels
Writeable whiteboard on wheels
Possible TV screen on wall

FIXED

8 WS = 22% of 36 total

160 x 90 cm desk

For employees who spend most time by the desk doing solo work

Screened by curtains and storage solutions

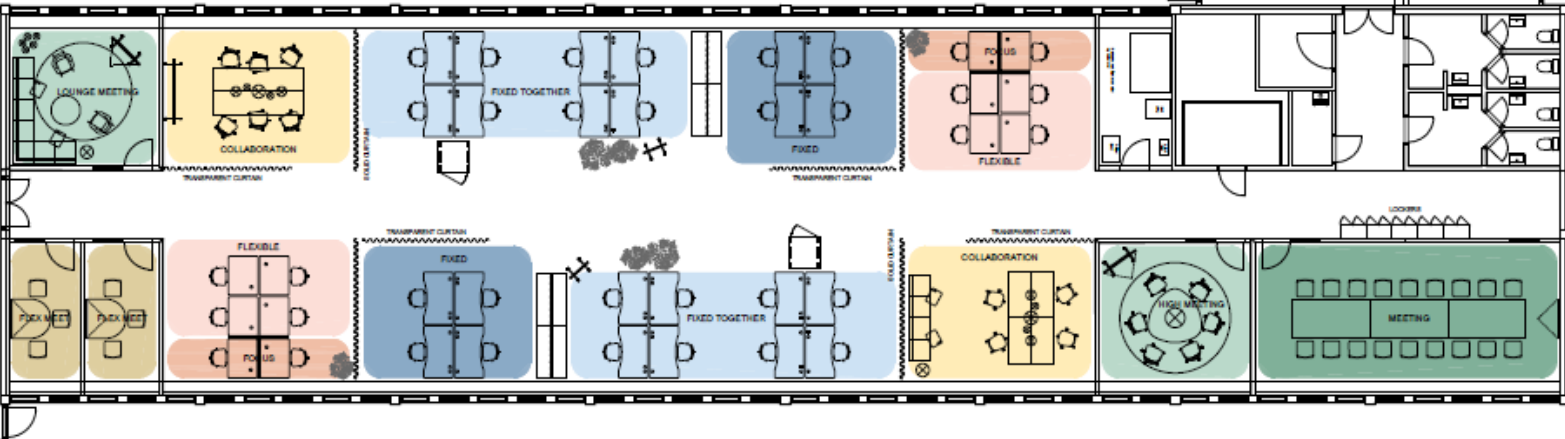
FOCUS

4 WS = 11% of 36 total

120 x 90 cm desk

A "quiet" space for concentration and focus work

Acoustic floor screens provides privacy and signals "do not disturb"



FLEX ROOMS / ONLINE MEETING

1-3 people

Small, flexible meeting room

Standard height table

Circular table end - ideal for online meetings

FLEXIBLE

8 WS = 22% of 36 total

120 x 90 cm desk

For the most flexible employees, who spend a lot of their time out of office

Proximity to entrances in order to minimise disturbance

FIXED TOGETHER

16 WS = 44% of 36 total

160 x 90 cm desk

For employees who spend time by the desk collaborating with other colleagues

Proximity to phone booths and collaboration areas

COLLABORATION

Collaborative work bench setting for 4 - 6 people

A work bench can function as a project table, a meeting table or a temporary fly-in workstation

Flexible curtains and a cluster of pendants frames the space

A couch with laptop tables provides an informal setting for quick, spontaneous meetings

Possible TV screen on wall

HIGH MEETING

A height adjustable "round" table for 6 people

A classic meeting room with a variety of seating options:
- standard height
- counter height
- bar / standing

Chairs on wheels
TV screen on wheels

MEETING

Nothing has changed in this standard meeting / board room

Sag:
Nordea Hermes Hus Pilot 2022
Emne:
Spaceplan - Blok 10 Zoning & key numbers

Skisse:
1.0
Etage:
3



Date:
16.02.22

Initialet:
MJ

Format:
A3

Skala:
1:150

Nordea

Nordea

Thank you

